

We need your views

By 2019, local GP services will be expected to provide their patients with GP access from 08.00 to 20.00, Monday to Friday, plus some hours on Saturdays and Sundays. These appointments will mainly be for routine, *i.e.* non-emergency work; and will be in addition to the existing out-of-hours GP emergency service, currently provided by Westcall via 111.

On behalf of the Partners at The Downland Practice, the Downland Practice Patient Participation Group (PPG) would like your views on a future 7-day a week service from the Practice.

We want to understand how you, the patient, would like us to achieve the government target and the importance to patients of having specific services in Chieveley. This will help inform discussions with Newbury & District Clinical Commissioning Group (CCG), who will make the final decision as to how the 7-day a week NHS will be accomplished in this area.

We should be very grateful if you would complete the survey overleaf, and hand the completed form to someone at the Reception/Dispensary desk.

Please be assured that all the answers will be treated as confidential and will be used for research purposes only. No individual respondent will be identifiable from the responses.

Thank you very much for your assistance with our future planning.

June 2017

1 Which would you describe as the nearest village/area to where you live?

- Compton
- Chieveley
- Hermitage
- East and West Ilsley
- Beedon, Peasemore and Leckhampstead
- Great Shefford and Welford
- Yattendon, Aldworth and Ashampstead
- Chaddleworth and Fawley
- Hampstead Norreys

2 What is your age?

- under 18
- 18 - 35
- 36 - 65
- 66 - 75
- 76 and over

3 Do you have any of the following medical conditions? Tick all that apply

- Cancer
- Cardiovascular disease (heart problem)
- Chronic respiratory disease (e.g. asthma and COPD)
- Diabetes
- A mental health condition
- Other - please specify

4 Who would you expect to be able to make an appointment to see during surgery core hours of 8.00 to 18.30 Monday to Friday Tick all that apply

- Any GP
- Your own GP
- A nurse
- A phlebotomist (to take blood samples)
- A diabetes specialist nurse
- A pharmacist (to review/discuss your medicines)
- A midwife
- A health visitor
- Other: please specify

5 What specialist clinics would you expect to be able to attend during surgery core hours of 0800 to 1830 Monday to Friday? Tick all that apply

- Ante-natal
- Child development
- Asthma
- Diabetes
- Contraception
- Diet
- Minor surgery
- Counselling
- Physiotherapy
- Smoking Cessation
- Medicines review (by a pharmacist for chronic medication review, rather than seeing a GP)
- Other: please specify

6 How important is it for you to be able to see a GP for a routine appointment in the evening (between 18.30 and 20:00) Monday to Friday?

- Very important
- Important
- Not particularly important
- Not important at all

7 As part of our work to extend available hours in line with government policy, we may team up with the other rural surgeries in Kintbury, Hungerford and Lambourn. Would you be prepared to travel to any of these surgeries to see a GP? Tick all that apply

- Yes – for routine appointments outside core hours of 8.00 to 6.30 pm
- Yes – for urgent ‘on the day’ appointments outside core hours of 8.00 to 6.30 pm
- No – for routine appointments outside core hours of 8.00 to 6.30 pm
- No – for urgent ‘on the day’ appointments outside core hours of 8.00 to 6.30 pm

8 If you needed to see a GP in the evening on a weekday (18.30 - 20.00 Monday to Friday) to where would you be willing to travel? Tick all that apply

- Lambourn
- Hungerford
- Kintbury
- Chieveley
- Newbury
- Thatcham
- Other: please specify

9 If you needed to see a GP on a Saturday or on a Sunday to where would you be willing to travel? Tick all that apply

- Lambourn
- Hungerford
- Kintbury
- Chieveley
- Newbury
- Thatcham
- Other: please specify

10 The Downland Services Pharmacy

Do you use our onsite pharmacy (shop and staff), which operates independently to the practice’s dispensary?

- Yes, frequently
- Occasionally
- Rarely
- I have never needed to
- I use pharmacies elsewhere